



The high performance application people. Our customers go faster

**Engagement Benefits**

- Customised to meet your specific requirements
- Lower the risk of upgrading potentially mission critical data and databases
- Leverage the skills available to adopt new technologies available post upgrade to maximise your return on investment
- Follows a simple but effective 7 step process to take you through the upgrade.
- Complete your upgrade more swiftly through the use of highly skilled and experienced DBA and Development resources

**Your Oracle technology is already well proven, however its now time to upgrade to 10g or even 11g.**

*If your running on Oracle 7 or higher then the team at Linxcel can assist and project manage the upgrade to the latest release. We will help you adopt new features as required and will ensure your upgrade runs smoothly and that normal business is resumed after the upgrade.*

**Service Overview**

This engagement has been developed to help effectively upgrade non-10g/11g databases to your preferred (or our recommended) Oracle version.

Subject to requirements, these upgrades can be provided on a fixed cost or a time and materials basis.

This service is delivered by experienced Oracle consultants which makes it ideal for de-risking complex upgrades.

A typical upgrade engagement broadly follows this plan:

*Assessment workshop to capture upgrade requirements and finalise upgrade scope, considering business, technical and financial impacts for the upgrade.*

*Database upgrade readiness check and for complex upgrades a detailed application impact analysis.*

*Development and assistance in understanding what fallback options should be considered in scope.*

*Upgrade preparation and test system creation*

*Development of the upgrade process design.*

*Development of the upgrade process plan.*

*New features review with application development and database/systems administrators*

*Upgrade of testing systems to validate upgrade plans*

*Upgrade of live systems to your chosen Oracle release*

*Post upgrade support for resolving outstanding issues or queries*

Throughout the engagement, all steps, plans and actions are fully documented.

**Reduce Your Risk**

Our engagement is designed work effectively alongside your application developers, systems and database administrators to provide a low risk, minimum business interruption upgrade to your Oracle database platforms.

Engaging upgrade experts will significantly reduce the time required to undertake such a major change. Additionally you can rest assured that Linxcel team are not doing the upgrade for the first time with your mission critical data!

The list of news features, changes to existing functionality and changes to the optimiser behaviour in 10g means that there's no better time to engage experts to help with your upgrades.



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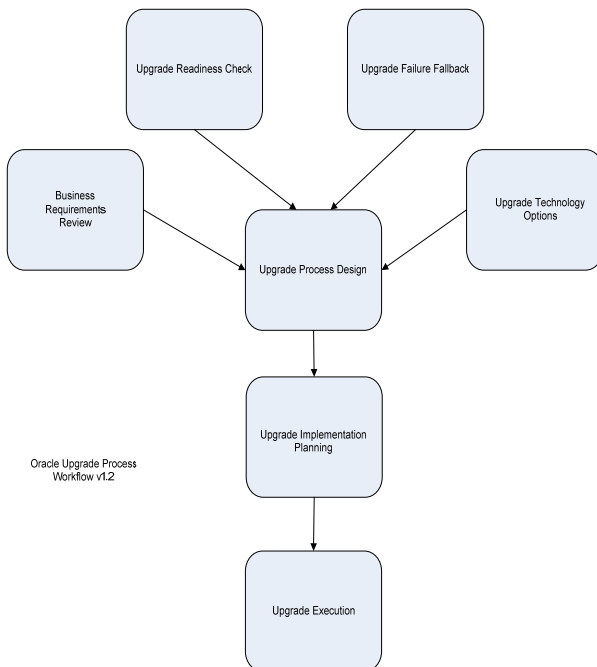
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## Our Process

We use our well proven and effective 7 step process to capture your business requirements, asses the source system for 11g readiness, review and assist in the development of the fallback process, consider the necessary technical options required to effect the upgrade, design the upgrade process and the plan and finally assist in the actual upgrade activity itself as required by our client.

The discovery process will ensure that nothing is left to chance, and the upgrade scenarios and planning can also accommodate the future needs of a platform move to different server architecture.



## Our Partnerships

To ensure that we continue to provide and maintain current skills, we extensively partner with Oracle Corporation, Sun Microsystems, Symantec Corporation.

## Some of our clients

The following are just some of our most recent FTSE clients:

CSC, BT Plc, Symantec Corporation, Oracle Corporation, Unisys, STB Systems, Standard and Poor's, BP Plc, Pfizer Corporation, Chelsea and Westminster NHS Trust, Hewlett Packard, IFDS,

Ford Motor Company, Microsoft Corporation and Barclay's Capital.

## The Linxccel Advantage

As Oracle partners and authors of "High Performance Oracle", published by Wiley our specialists are industry proven professionals with a track record in delivery.

The Linxccel philosophy and best practices for delivering a complete end-to-end application system are set out in the following book:

## High-Performance Oracle

Author: Geoff Ingram  
 Publisher: John Wiley Inc  
 ISBN: 0-471-22436-7



With extensive experience in delivering high performance application solutions, we believe we are exceptionally well placed to provide support and guidance on your application technology challenges throughout the entire business application lifecycle.

## Further Information

For more information on us or our services or to discuss your specific technology challenges please contact us at:

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