



The high performance application people. Our customers go faster

Key Features

- Access to highly skilled DBA resources directly onsite or remotely via secure VPN from basic DBA to Senior Architecture roles
- Oracle industry recognised best practices followed for all DBA activities
- Routine maintenance and administration for development and production systems
- 24 x 7 Hotline access

Engagement Benefits

- Fixed monthly costs
- Expert DBA and Applications resources with many years practical client focused experience
- Seamless integration with existing developers and administration staff
- Differing service levels driven by your requirements
- Offsite location if required, consuming no valuable office space

Supplementary DBA Services are available to customers to support or extend a new or existing DBA function.

Has your IT organisation been impacted by cutbacks or recent staff departures? Are valuable internal resources being focused on mundane maintenance or routine tasks?

Let our team at Linxccl bring our expertise and skills to your Oracle management and maintenance activities.

Overview

Our supplemental DBA services help you manage your Oracle solutions for a fixed monthly fee. You can rest assured that our team of seasoned Oracle professionals working either onsite or remotely will allow you to enjoy the full functionality of an onsite DBA but at a significantly lower cost.

Reduce Your Risk

Our team of experts can significantly reduce the risk of issues and improve the quality of DBA services internally through their extensive and varied experience across different clients and industry verticals.

You can purchase supplementary services for office hours, off hours, onsite or offsite as required.

The services can include but are not limited too:

Basic administration and maintenance

Daily support to augment existing DBA skills

Database Server installations and patching

Database creation and migration

Database cloning

DBA skills transfer and mentoring

Additional resources for peak period processing such as month end

Onsite/On call support for application or database upgrades

Oracle infrastructure design, testing and support for DBMS technologies including RMAN, ASM, GC, OID, RAC and Data Guard

Stress Testing and Proof of concepts for Oracle hardware platforms or software solutions

Benefits

In addition to freeing up internal resources from routine maintenance and administration other significant benefits apply:

Eliminate the need to continually maintain and develop Oracle skills internally

Improve the costs of your DBA function

Flexible staffing, add and remove supplemental resources as required

Leverage Oracle industry best practices as proven

Reduce the risk of human error



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Our Partnerships

To ensure that we continue to provide and maintain current skills, we extensively partner with Oracle Corporation, Sun Microsystems, Symantec Corporation.

Some of our clients

The following are just some of our most recent FTSE clients:

CSC, BT Plc, Symantec Corporation, Oracle Corporation, Unisys, STB Systems, Standard and Poor's, BP Plc, Pfizer Corporation, Chelsea and Westminster NHS Trust, Hewlett Packard, IFDS, Ford Motor Company, Microsoft Corporation and Barclay's Capital.

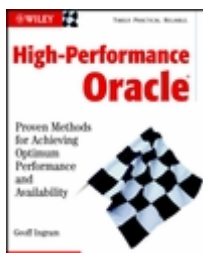
The Linxcel Advantage

As Oracle partners and authors of "High Performance Oracle", published by Wiley our specialists are industry proven professionals with a track record in delivery.

The Linxcel philosophy and best practices for delivering a complete end-to-end application system are set out in the following book:

High-Performance Oracle

Author: Geoff Ingram
Publisher: John Wiley Inc
ISBN: 0-471-22436-7



With extensive experience in delivering high performance application solutions, we believe we are exceptionally well placed to provide support and guidance on your application technology challenges throughout the entire business application lifecycle.

Further Information

For more information on us or our services or to discuss your specific technology challenges please contact us at:

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